

USER INSTRUCTIONS

Navigator 

Lift  Truk

Tracker 

Step  Thru



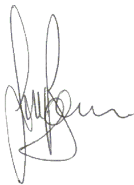
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AS Declaration of Conformity

The Manufacturer:	CUSTOM LADDER COMPANY PTY LTD 29 Lorn Road QUEANBEYAN NSW 2620 AUSTRALIA
Declare that the Products:	STOCKMASTER TRACKER SM-T03, SM-T03P, SM-T04, SM-T04P, SM-T05, SM-T05P, SM-T06, SM-T06P SM-T07, SM-T07P, SM-T08, SM-T08P, SM-T09, SM-T09P, SM-T10, SM-T10P SM-T11, SM-T11P, SM-T12, SM-T12P, SM-T13, SM-T13P, SM-T14, SM-T14P, STOCKMASTER NAVIGATOR SM-N04, SM-N04P, SM-N05, SM-N05P, SM-N06, SM-N06P, SM-N07, SM-N07P SM-N08, SM-N08P, SM-N09, SM-N09P, SM-N10, SM-N10P, SM-N11, SM-N11P SM-N12, SM-N12P, SM-N13, SM-N13P, SM-N14, SM-N14P STOCKMASTER STEP-THRU SM-ST03, SM-ST04, SM-ST05, SM-ST06, SM-ST07, SM-ST08, SM-ST09, SM-ST10 STOCKMASTER LIFT-TRUK SM-LT04M, SM-LT04MP, SM-LT05M, SM-LT05MP, SM-LT06M, SM-LT06MP SM-LT07M, SM-LT07MP, SM-LT08M, SM-LT08MP, SM-LT09M, SM-LT09MP SM-LT10M, SM-LT10MP, SM-LT11M, SM-LT11MP, SM-LT12M, SM-LT12MP SM-LT13M, SM-LT13MP, SM-LT14M, SM-LT14MP

ACCORDS WITH THE PROVISIONS OF APPLIED STANDARDS: AS 1892.1:2018



G. M. BOWER
MANAGING DIRECTOR
FEBRUARY 21 2020

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EN Declaration of Conformity

The Manufacturer: CUSTOM LADDER COMPANY PTY LTD
29 Lorn Road
QUEANBEYAN NSW 2620
AUSTRALIA

Declare that the Products:

STOCKMASTER TRACKER
SM-T03, SM-T03P, SM-T04, SM-T04P, SM-T05, SM-T05P, SM-T06, SM-T06P
SM-T07, SM-T07P, SM-T08, SM-T08P, SM-T09, SM-T09P, SM-T10, SM-T10P
SM-T11, SM-T11P, SM-T12, SM-T12P, SM-T13, SM-T13P, SM-T14, SM-T14P,

STOCKMASTER NAVIGATOR
SM-N04, SM-N04P, SM-N05, SM-N05P, SM-N06, SM-N06P, SM-N07, SM-N07P
SM-N08, SM-N08P, SM-N09, SM-N09P, SM-N10, SM-N10P, SM-N11, SM-N11P
SM-N12, SM-N12P, SM-N13, SM-N13P, SM-N14, SM-N14P

STOCKMASTER STEP-THRU
SM-ST03, SM-ST04, SM-ST05, SM-ST06, SM-ST07, SM-ST08, SM-ST09, SM-ST10

STOCKMASTER LIFT-TRUK
SM-LT04M, SM-LT04MP, SM-LT05M, SM-LT05MP, SM-LT06M, SM-LT06MP
SM-LT07M, SM-LT07MP, SM-LT08M, SM-LT08MP, SM-LT09M, SM-LT09MP
SM-LT10M, SM-LT10MP, SM-LT11M, SM-LT11MP, SM-LT12M, SM-LT12MP
SM-LT13M, SM-LT13MP, SM-LT14M, SM-LT14MP

Accords with the provisions of applied standards
EN 131.7 Mobile Ladders with Platform.
Classification - Professional use - For outdoor use caution to the wind

NOTE: StockMaster Tracker, StockMaster Navigator and StockMaster Lift-Truk sizes 6 - 14
Use only with Ballast / Use only with Stabiliser

This declaration of conformity is issued under the exclusive responsibility of the manufacturer


G. M. BOWER
MANAGING DIRECTOR
FEBRUARY 21 2020

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EU Declaration of Conformity

Declaration Number: 20190801-0001

The Manufacturer: CUSTOM LADDER COMPANY PTY LTD
29 Lorn Road
QUEANBEYAN NSW 2620
AUSTRALIA

Declare that the Product: [Stockmaster Lift-Truk Models](#)
SM-LT04M | SM-LT04E | SM-LT05M | SM-LT05E
SM-LT06M | SM-LT06E | SM-LT07M | SM-LT07E
SM-LT08M | SM-LT09M


Is conformal to the following Directives and Standards

2006/42/EC - MACHINERY (MD)

Harmonised Standards
EN ISO 12100:2010 Safety of Machinery - General principles for design - risk assessment and risk reduction (ISO 12100:2010)

Other Standards
EN131 (7) Mobile Ladders with Platform
AS 1892.1:2018 Portable Ladders

This declaration of conformity is issued under the exclusive responsibility of the manufacturer


G. M. BOWER
MANAGING DIRECTOR
AUGUST 01 2018

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US Declaration of Conformity

The Manufacturer: CUSTOM LADDER COMPANY PTY LTD
29 Lorn Road
QUEANBEYAN NSW 2620
AUSTRALIA

Declare that the Products:

STOCKMASTER TRACKER
SM-T03, SM-T03P, SM-T04, SM-T04P, SM-T05, SM-T05P, SM-T06, SM-T06P
SM-T07, SM-T07P, SM-T08, SM-T08P, SM-T09, SM-T09P, SM-T10, SM-T10P
SM-T11, SM-T11P, SM-T12, SM-T12P, SM-T13, SM-T13P, SM-T14, SM-T14P,

STOCKMASTER NAVIGATOR
SM-N04, SM-N04P, SM-N05, SM-N05P, SM-N06, SM-N06P, SM-N07, SM-N07P
SM-N08, SM-N08P, SM-N09, SM-N09P, SM-N10, SM-N10P, SM-N11, SM-N11P
SM-N12, SM-N12P, SM-N13, SM-N13P, SM-N14, SM-N14P

STOCKMASTER STEP-THRU
SM-ST03, SM-ST04, SM-ST05, SM-ST06, SM-ST07, SM-ST08, SM-ST09, SM-ST10

STOCKMASTER LIFT-TRUK
SM-LT04M, SM-LT04MP, SM-LT05M, SM-LT05MP, SM-LT06M, SM-LT06MP
SM-LT07M, SM-LT07MP, SM-LT08M, SM-LT08MP, SM-LT09M, SM-LT09MP
SM-LT10M, SM-LT10MP, SM-LT11M, SM-LT11MP, SM-LT12M, SM-LT12MP
SM-LT13M, SM-LT13MP, SM-LT14M, SM-LT14MP

Accords with the provisions of applied standards
ANSI ASC A14.2-2017 | American National Ladder Standard
Classification - Type IA (Extra Heavy Duty)

Other Standards
OHSA 1926.1053 - Subpart X | Safety and Health Regulations for Construction

This declaration of conformity is issued under the exclusive responsibility of the manufacturer

G. M. BOWER
MANAGING DIRECTOR
FEBRUARY 21 2020

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Compliance

Stockmaster Mobile Platform and Mobile Step Access Ladders comply with the relevant elements of standards AS 1892.1, EN 131.7, ANSI A14.2

Stockmaster Mobile Platform and Mobile Step Access Ladders exceed the performance requirements of standards AS 1892.1, EN 131.7, ANSI A14.2 for classification "HIGHER STABILITY", "OUTDOOR USE", "INDUSTRIAL", "PROFESSIONAL" and/or "EXTRA HEAVY DUTY" rating

Stockmaster Ladders are Designed and Manufactured by:

CUSTOM LADDER COMPANY PTY LTD
29 LORN RD QUEANBEYAN N.S.W.
AUSTRALIA

Stockmaster Ladders are Distributed throughout the European Community by:

EUROKLIM BV
LINDELAUFER GEWANDE 30C
NL 6367 AZ VOERENDAAL
THE NETHERLANDS

Model Numbers and date/s of Manufacture

This Information can be found on the labels fixed in the following locations;

- The inside of the side rail of the ladder adjacent to the control handle.
- Underneath the platform (indicates manufacturing date only)
- Lift-Truk - On the base of the winch case (indicates manufacturing date only)

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Design Purpose and Safe Operation

Stockmaster Navigator

This product has been designed as a general purpose mobile platform ladder where an elevated work platform is required, together with highly flexible mobility to allow the ladder to navigate in confined spaces. Typical use is placement or retrieval of small light - weight items from racking or shelving, or retrieval of larger or heavier items which do not require carrying down the ladder. An example is the selection of car tyres in a tyre retailer, when the tyre may be selected and allowed to fall safely to the ground. DO NOT CARRY HEAVY OR LARGE ITEMS UP OR DOWN THE LADDER.

When fitted with:

- A Stability Leg. (EN131.7) Ensure Stabi-Leg is in the open position before use and ensure the locking pin is securely positioned through both the actuator slide and the extendable leg. Return Stabi-Leg to the closed position before relocating the ladder.
- A Platform Safety Gate (Navigator Pro) always ensure the gate is securely latched before use.
- A Side Opening Platform Gate (Navigator Pro) always ensure the gate is returned to the lock position and securely latched after use

Stockmaster Tracker

This product has been designed as a general purpose mobile platform ladder where an elevated work platform is required, typically for maintenance and process inspection purposes as found in manufacturing. In the mobile state, the platform surface is inclined from the horizontal and therefore THE LADDER MUST NOT BE USED TO MOVE LOADS. Care must be taken to remove tools etc. from the platform surface before moving the ladder. A safety device has been fitted to the ladder which removes the wheels from ground contact to prevent it from moving towards the operator should it be lifted over centre. When moving the ladder, do not lift the Control Handle above waist height as this will actuate the safety device and prevent forward movement of the ladder. DO NOT REMOVE THIS SAFETY MECHANISM.

When fitted with:

- A Stability Leg. (EN131.7) Ensure Stabi-Leg is in the open position before use and ensure the locking pin is securely positioned through both the actuator slide and the extendable leg. Return Stabi-Leg to the closed position before relocating the ladder.
- A Platform Safety Gate (Tracker Pro) always ensure the gate is securely latched before use.
- A Side Opening Platform Gate (Tracker Pro) always ensure the gate is returned to the lock position and securely latched after use

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Design Purpose and Safe Operation (Continued)

Stockmaster LIFT -TRUK

In addition to highly flexible mobility, this product has been designed for placement and retrieval of items from racking or shelving and includes a lifting table for vertical conveyance of goods. Consistent with safe work practice for manual handling, the ladder should not be used for single items exceeding 20 kg and THE TOTAL LOAD ON THE LIFT TABLE MUST NOT EXCEED A MAXIMUM OF 60 kg.

When using the lift table;

- Always lower the Lift Table before moving the ladder
- Check that stacked loads are stable before moving the Lift Table
- Keep the load centred on the Lift Table
- When using the Lift Table with small items, place them in a suitable load bin.

When fitted with:

- A Stability Leg. (EN131.7) Ensure Stabi-Leg is in the open position before use and ensure the locking pin is securely positioned through both the actuator slide and the extendable leg. Return Stabi-Leg to the closed position before relocating the ladder.
- A Platform Safety Gate (Tracker Pro) always ensure the gate is securely latched before use.
- A Side Opening Platform Gate (Tracker Pro) always ensure the gate is returned to the lock position and securely latched after use

Stockmaster Step -Thru

This product has been designed to provide mobile passageway where access to an elevated work area is required, typically for access onto truck trays or mezzanine areas. The platform is designed to provide passageway only and is NOT TO BE USED AS A WORK PLATFORM.

- ENSURE THAT THE PLATFORM HEIGHT IS NO HIGHER THAN THE LEVEL TO BE ACCESSED. The correct platform height is up to one step lower than the level to be accessed.
- ENSURE THAT THE REAR OF THE PLATFORM MAKES CONTACT WITH THE LEVEL TO BE ACCESSED

In the mobile state, the platform surface is inclined from the horizontal and therefore THE PLATFORM MUST NOT BE USED TO MOVE LOADS. A safety device has been fitted to the ladder which removes the wheels from ground contact to prevent it from moving towards the operator should it be lifted over centre. When moving the Ladder, do not lift the Control Handle above waist height as this will actuate the safety device and prevent forward movement of the ladder. DO NOT REMOVE THIS SAFETY MECHANISM.

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General Instructions all Models

- Inspect the Ladder after delivery. Before every use visually check the Ladder is not damaged and is safe to use. Do not use a damaged Ladder.
- Do not exceed the Maximum rated load
- Ensure the ground or floor surface is firm and acceptably level before use
- Do not overreach - Keep your centre of gravity within the platform area
- Ensure the ground or floor surface is free from oils or spills - Do not use on contaminated ground
- Maximum number of users is limited to 1 at any given time
- Face the Ladder when ascending and descending - Do not ascend or descend with your back to the steps
- Keep a secure grip on the Ladder when ascending or descending. Maintain a handhold whilst working from a ladder or take additional safety precautions if you cannot
- Avoid work that imposes a sideways load on Ladders, such as side on drilling through solid materials
- Do not carry equipment which is heavy or difficult to handle while using a Ladder
- Do not wear unsuitable footwear - Wear slip resistant footwear
- Do not use the Ladder if you are not fit enough. Certain medical conditions or medication, alcohol or drug abuse could make Ladder use unsafe
- Do not spend long periods on a Ladder without regular breaks - Tiredness is a risk
- Prevent damage of the Ladder when transporting by fastening and ensuring the Ladder is suitably positioned
- Ensure the height of the Ladder is suitable for the task
- Do not use the Ladder if contaminated - Keep Ladder treads and platform clean and free from grease and oils
- Do not use outside in adverse conditions such as strong winds and heavy rain
- A risk assessment must be carried out prior to use respecting the legislation in the country of use
- When positioning the Ladder for use. Take into account the risk of collision with the Ladder - Do not place the Ladder where the risk of collision with vehicles, pedestrians or doors may occur. Do not place the Ladder within 1 meter of stairwells, loading docks or similar situations without positively anchoring the Ladder to the building or other suitable fixture
- Do not use where Electrical hazard exists - Identify any electrical risks such as overhead power-lines or other exposed electrical equipment.
- Use Non-conductive ladders for unavoidable live electrical work
- Do not use the Ladder as a bridge
- Do not modify the Ladder design
- Do not move a Ladder while standing on it - Do not use the Ladder to move persons
- For outdoor use - Caution to the wind
- Ensure Stabi-Leg is in the open position before use and the locking pin is securely fastened thru the actuator slide and both inner and outer extension legs
- Return Stabi-Leg to the closed position before relocating the ladder
- Do not climb above the platform
- Do not step off the side of the ladder onto another surface or structure
- Keep both feet within the platform area
- Do not leave loose tools on the platform area

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Assembly

General Assembly:

Instructions for assembly are provided in graphic form. These must be followed to ensure correct assembly and safe working of the product. They also provide the most simple method for assembly. If you are unsure of any of the instructions, please consult your dealer. Note: Any defect arising as a result of incorrect assembly will not be covered under your product warranty.

Platform Safety Rail Assembly: (Navigator, Tracker and Lift-Truk)

The Platform is supplied with two sets of Side Safety Rails, a High Rail set and a Low Rail set. For safety and productivity, the selection will depend on the nature of use. The Platform may be assembled in any combination of;

2 x High Rails - Recommended where the Ladder is to be used in open space or for working overhead.

2 x Low Rails - Recommended where the Ladder is to be used in a confined space such as narrow aisle of racking where the width of the Ladder approximates the width of the aisle, and maximum side access is required.

1 x High and 1 x Low Rail - Recommended where the operator works to a single work-face where maximum side access is required and there is open space behind. An example of this situation is order picking in wide aisles or machinery maintenance.

Inspection and Initial Testing

On completion of the assembly and BEFORE USING, do the following

All Models;

- Check that all fastenings have been tightened.
- Place the Stockmaster on a flat surface and check that all 4 x supporting points of the unit are in contact with the ground
- Check that when in the stationary mode, the control handle returns to the rest position

Navigator and Lift -Truk Models;

- Check all 4 x castor's retract in the stationary mode

Lift -Truk Models;

Bring the Lift Table to the lowest position. Place a load of 5kg on the Lift Table and raise it approximately 0.3 meter. Check that when the winch handle is released the load does not move. Repeat the test at the rated load of 60kg. IF THE LOAD MOVES, DO NOT USE THE LIFT TABLE and consult your Stockmaster dealer.

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Maintenance and Routine Inspection

When Assembled correctly, little maintenance is required. It is however advisable to regularly inspection the unit to maintain safe operation. The following items should be taken into account.

- Check that the stiles/legs (uprights) are not bent, bowed, twisted, dented, cracked or corroded;
- Check that the stiles/legs around the fixing points for other components are in good condition;
- Check that the stabilisers are not bent and the fixing points are in good condition and function correctly;
- Check that fixings (usually rivets, screws or bolts) are not missing, loose, or corroded;
- Check that rungs/steps are not missing, loose, excessively worn, corroded or damaged;
- Check that the side tube brace stays, back rails and corner braces are not missing, bent, loose, corroded or damaged;
- Check that ladder feet / end caps are not missing, loose, excessively worn, corroded or damaged;
- Check that the entire ladder is free from contaminants (e.g. dirt, mud, paint, oil or grease);
- Check that Auto-Gate and/or Rota-Gate (if fitted) locking catches are not damaged or corroded and function correctly;
- Check that the platform has no missing parts or fixings and is not damaged or corroded

If any of the above checks cannot be fully satisfied, DO NOT USE the ladder.

Weights, Dimensions and Size Selection

**For compliance under EN131.7. Use only with Ballast or Stabiliser

Step-Thru MODELS		
SIZE	HEIGHT	WEIGHT
24KG	0.8 M	3 Step
26KG	1.1 M	4 Step
28KG	1.4 M	5 Step
32KG	1.7 M	6 Step
34KG	2.0 M	7 Step
38KG	2.2 M	8 Step
41KG	2.5 M	9 Step
43KG	2.8 M	10 Step

Lift-Truk MODELS		
SIZE	HEIGHT	WEIGHT
62KG	1.1 M	4 Step
66KG	1.4 M	5 Step
** Use only with Ballast or Stabiliser (EN131.7)		
70KG	1.7 M	6 Step
74KG	2.0 M	7 Step
81KG	2.2 M	8 Step
86KG	2.5 M	9 Step
90KG	2.8 M	10 Step
96KG	3.1 m	11 Step
103KG	3.4 m	12 Step
109KG	3.7 m	13 Step
114KG	4.0m	14 Step

Navigator Tracker MODELS		
SIZE	HEIGHT	WEIGHT
31KG	0.8 M	3 Step
37KG	1.1 M	4 Step
39KG	1.4 M	5 Step
** Use only with Ballast or Stabiliser (EN131.7)		
41KG	1.7 M	6 Step
44KG	2.0 M	7 Step
48KG	2.2 M	8 Step
51KG	2.5 M	9 Step
54KG	2.8 M	10 Step
58KG	3.1 m	11 Step
63KG	3.4 m	12 Step
67KG	3.7 m	13 Step
70KG	4.0m	14 Step

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Labeling and Safety Notifications

Stockmaster Mobile Platform and Mobile Step Access Ladders are 150Kg Professional / Industrial rated. The maximum load includes the weight of the user and all other items including tools, equipment or goods being handled

Stockmaster Mobile Platform and Mobile Step Access Ladders have been labeled in accordance with AS1892.1, EN131. and ANSI A14.2 Numerous safety symbols appear on the product labels for advice on safe use and operation. It is mandatory that operators familiarise themselves with all safety notifications relating to the safe use and operation of this product in order to avoid accidents. DO NOT REMOVE THESE LABELS.



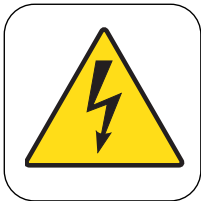
Misuse may result in serious injury, paralysis



Do not Ride on the Platform



Warning, Fall from the Ladder



Warning, Electricity Hazard



Refer to Instruction Manual

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User Instructions



Keep secure Grip



Maximum Total Load



Maximum Number of Users



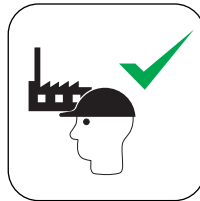
Domestic Use



Do not Step Off the Side of the Ladder



Do not Ascend or Descend With your back to the steps



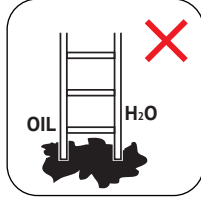
Industrial / Professional Use



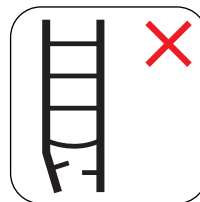
Use only with Stabiliser on designated sizes



Do not Carry Equipment which is Heavy to Handle



Do not use on Contaminated Ground



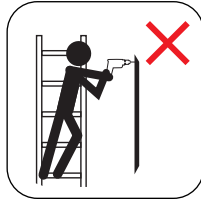
Visually Inspect the Ladder for Damage prior to use



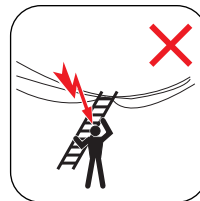
Do not Overreach



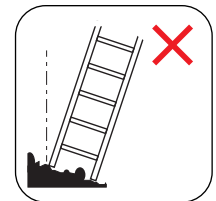
Do not use if under Medication, Drugs or Alcohol induced state



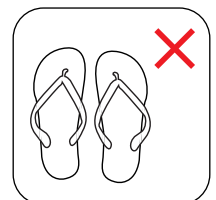
Avoid work Imposing Sideways Load



Do not use where Electrical hazard



Do not use Ladder on Uneven or Unfirm base



Do not wear Unsuitable Footware

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